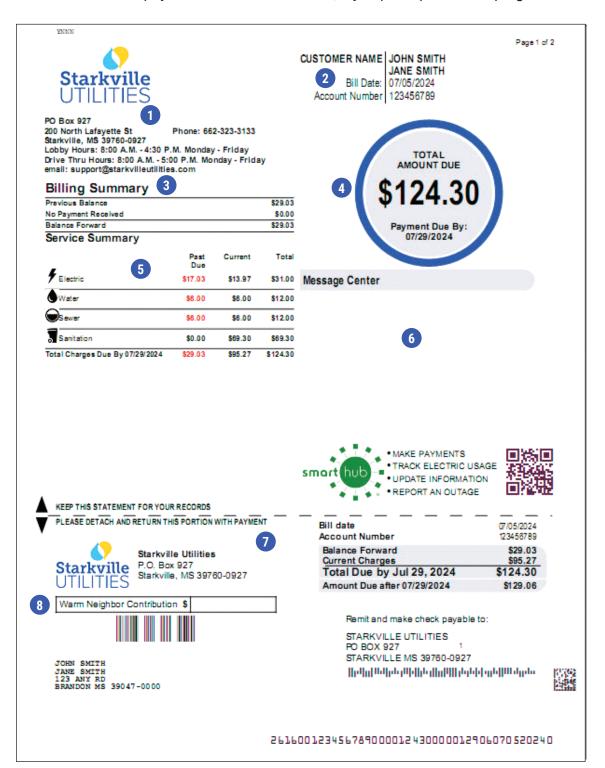
## **Understanding Your New Starkville Utilities Bill**

- 1. Contact Information: Our Customer Service contact information and office hours.
- 2. Your Account Information: Your account number and bill date for this statement.
- Billing Summary: Any changes to your account since your last billing statement, including your most recent payments.
- 4. Total Amount Due: Summarizes total amount or budget amount due for service addresses included on this statement along with the due date. Automatic payments would be indicated, if you participate in this program.
- Billing Summary:
   This section provides past due amount, current charges, and the totals for each provider.
- 6. Message Center: This area displays, messages related directly to your account or service as well as other messages from Starkville Utilities.
- Payment Stub:
   If you are mailing your payment or bringing it into the office, detach this portion and send it with your payment.
- 8. Warm Neighbor:
  If you would like to pay extra on your bill to assist those in need with their utility bill, add that extra amount at this location.





## **Understanding Your New Starkville Utilities Bill**

- 9. Service Location: Your service location and account number.
- 10. **Service Description:** Your service type, service address and rate. The service address is the address where the service is being provided, which may be different from the mailing address.
- 11. **Meter Detail:** This table shows meter data associated with the current bill. It indicates your service type, meter number, and meter readings. This is your actual energy usage, demand usage, or water usage for the billing period.
- 12. **Graph:** Shows electric and water usage, by service, over the last year.

13. Billing Details: A detailed listing of the charges applied to each service for the current bill. If you have been

assessed a late fee, it will appear here.

14. Payment Methods:

There are several convenient ways to pay your bill. Each is identified in this section.

## 15. Message Center:

This area displays, images and messages related to your account or service as well as other messages from Starkville Utilities.

