

# Understanding Your New Starkville Utilities Bill


- Contact Information:** Our Customer Service contact information and office hours.
- Your Account Information:** Your account number and bill date for this statement.
- Billing Summary:** Any changes to your account since your last billing statement, including your most recent payments.
- Total Amount Due:** Summarizes total amount or budget amount due for service addresses included on this statement along with the due date. Automatic payments would be indicated, if you participate in this program.

**5. Billing Summary:**  
This section provides past due amount, current charges, and the totals for each provider.

**6. Message Center:**  
This area displays messages related directly to your account or service as well as other messages from Starkville Utilities.

**7. Payment Stub:**  
If you are mailing your payment or bringing it into the office, detach this portion and send it with your payment.

**8. Warm Neighbor:**  
If you would like to pay extra on your bill to assist those in need with their utility bill, add that extra amount at this location.



Page 1 of 2

**CUSTOMER NAME** | JOHN SMITH  
JANE SMITH

**2** Bill Date: 07/05/2024  
Account Number 123456789

PO Box 927 **1**  
200 North Lafayette St Starkville, MS 39760-0927 Phone: 662-323-3133  
Lobby Hours: 8:00 A.M. - 4:30 P.M. Monday - Friday  
Drive Thru Hours: 8:00 A.M. - 5:00 P.M. Monday - Friday  
email: support@starkvilleutilities.com

**Billing Summary** **3**

Previous Balance	\$29.03
No Payment Received	\$0.00
Balance Forward	\$29.03

**Service Summary**

	Past Due	Current	Total
<b>5</b> Electric	\$17.03	\$13.97	\$31.00
Water	\$8.00	\$8.00	\$12.00
Sewer	\$8.00	\$8.00	\$12.00
Sanitation	\$0.00	\$89.30	\$89.30
<b>Total Charges Due By 07/29/2024</b>	<b>\$29.03</b>	<b>\$95.27</b>	<b>\$124.30</b>

**4**


TOTAL AMOUNT DUE

**\$124.30**


Payment Due By: 07/29/2024

**6**

Message Center




- MAKE PAYMENTS
- TRACK ELECTRIC USAGE
- UPDATE INFORMATION
- REPORT AN OUTAGE



**7**


KEEP THIS STATEMENT FOR YOUR RECORDS  
PLEASE DETACH AND RETURN THIS PORTION WITH PAYMENT



Starkville Utilities  
P.O. Box 927  
Starkville, MS 39760-0927

Warm Neighbor Contribution \$


**8**




Bill date 07/05/2024  
Account Number 123456789

Balance Forward	\$29.03
Current Charges	\$95.27
<b>Total Due by Jul 29, 2024</b>	<b>\$124.30</b>
Amount Due after 07/29/2024	\$129.06

Remit and make check payable to:  
STARKVILLE UTILITIES  
PO BOX 927  
STARKVILLE MS 39760-0927



JOHN SMITH  
JANE SMITH  
123 ANY RD  
BRANDON MS 39047-0000



261600123456789000012430000012906070520240



# Understanding Your New Starkville Utilities Bill

- 9. **Service Location:** Your service location and account number.
- 10. **Service Description:** Your service type, service address and rate. The service address is the address where the service is being provided, which may be different from the mailing address.
- 11. **Meter Detail:** This table shows meter data associated with the current bill. It indicates your service type, meter number, and meter readings. This is your actual energy usage, demand usage, or water usage for the billing period.
- 12. **Graph:** Shows electric and water usage, by service, over the last year.
- 13. **Billing Details:** A detailed listing of the charges applied to each service for the current bill. If you have been assessed a late fee, it will appear here.

- 14. **Payment Methods:** There are several convenient ways to pay your bill. Each is identified in this section.

- 15. **Message Center:** This area displays, images and messages related to your account or service as well as other messages from Starkville Utilities.

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**Service Location: 123 ANY ROAD** 9 **Account: 123456789**

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**10 Electric**  
Service Address: 123 ANY ROAD Rate: 22

Meter #	11 Meter Type	Services	From	To	Days	Readings	Present	Meter Multiplier	kWh Usage	Demand kVA
21418215	kWh Energy		08/04/2024	07/05/2024	31	Previous	0 EST	1.0	0	0.0

Monthly Use 12

Customer Charge	\$15.97
Paperless Billing Credit	-\$2.00
<b>Electric Subtotal</b>	<b>\$13.97</b>

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**10 Water**  
Service Address: 123 ANY ROAD Rate: WR

Meter #	11 Meter Type	Services	From	To	Days	Readings	Present	Meter Multiplier	Water Usage
11125318	Water		08/04/2024	07/05/2024	31	Previous	0 EST	10.0	0

Monthly Use 12

Customer Charge	\$6.00
<b>Water Subtotal</b>	<b>\$6.00</b>

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**Sewer**

Customer Charge	\$6.00
<b>Wastewater Subtotal</b>	<b>\$6.00</b>

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**Sanitation**

Sanitation Charge	\$64.35
Landfill Charge	\$4.95
<b>Sanitation Subtotal</b>	<b>\$69.30</b>

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**Other Ways to Pay Your Bill**

**By Mail**  
PO Box 927  
Starkville, MS 39760

**In-Person** 14  
Visit the main office or Dropbox located at 200 N. Lafayette St. Starkville, MS 39759

**Phone**  
Call 1-862-323-3133 to speak with us.

**AutoPay - Bank Draft**  
Free automatic payment from a checking or savings account.

**PayNow - Credit/Debit Card**  
Please log into <https://aud.smarthub.coop/PayNow.html> to make one time credit or debit card payment.

- MAKE PAYMENTS
- TRACK USAGE
- UPDATE INFORMATION
- VIEW PAST BILLS

INTRODUCING SMARTHUB

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Starkville UTILITIES

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