



# SERVING STARKVILLE. SERVING YOU.

At Starkville Utilities, we're committed to delivering reliable electric and water service and responsive support that keeps our community running. From powering homes and businesses to investing in infrastructure for the future, our focus is on excellence today and long-term strength for Starkville.

Inside this guide, you'll find helpful information about our services, account tools, payment options, and ways to stay connected throughout the year. Whether you're managing higher seasonal energy use, setting up a new account, or looking for convenient ways to pay your bill, we're here to help.

Thank you for trusting Starkville Utilities. It's our privilege to serve the community we call home.

## SIMPLE. SMART. CONNECTED.

### Managing your utilities shouldn't be complicated.

With SmartHub, you can take control of your account anytime, anywhere—view and pay bills, track energy usage, and receive alerts by text or email. Everything you need is available in one simple, secure platform.

[CLICK HERE TO ACCESS SMARTHUB.](#)

## HERE WHEN YOU NEED US

**Questions about your account, bill, service, or an outage? We're ready to help.**



[support@starkvilleutilities.com](mailto:support@starkvilleutilities.com)



**Give Us A Call: 662-323-3133**



**Location: 200 N. Lafayette Street, Starkville, MS 39759**



**Lobby: Mon - Fri 8AM - 4:30PM  
Drive Mon: Fri 8AM - 5PM**

## EVERYTHING YOU NEED AT STARKVILLEUTILITIES.COM

From account management and payment options to storm preparedness, service updates, and answers to common questions, our website is your online resource for everything Starkville Utilities. **Visit [StarkvilleUtilities.com](http://StarkvilleUtilities.com) anytime to stay informed and connected.**



[www.starkvilleutilities.com](http://www.starkvilleutilities.com)

## OPTIONS THAT FIT YOUR LIFE

### Flexible options designed for your convenience and control.

We understand every household and business is different—especially during peak usage months. Choose from online and mobile payments through SmartHub, automatic bank draft, budget billing that smooths seasonal highs and lows, and in-person or drive-through service.

[CLICK HERE TO VIEW PAYMENT OPTIONS.](#)

## WHEN STORMS MOVE IN, WE'RE READY.

### Our crews are prepared to restore service safely and quickly.

Starkville Utilities monitors severe weather and restores service as quickly as possible. Report outages during business hours at 662-323-3133. After hours, call and press the option for emergencies.

[CLICK HERE TO VIEW STORM SAFETY TIPS.](#)

## CUSTOMERS OFTEN ASK

**Have a question? We've likely already answered it. Our online FAQ covers everything from starting service and billing cycles to payment extensions, SmartHub, outages, and more.** [CLICK HERE TO VIEW ALL OF OUR FAQs.](#)

- How do I start, stop, or transfer service?
- Why was my first bill higher than expected?
- How can I monitor my usage through SmartHub?
- Can I get a payment extension?
- How do billing cycles work?
- What should I do if I discover a water leak?
- How do I report an outage or downed line?
- When will I receive my first bill?
- How do I sign up for AutoPay and paperless billing?
- How do I request a meter re-read?



## TAKE CONTROL WITH SMARTER INSIGHTS

**SmartHub gives you more than a way to pay your bill—it gives you a clearer picture of how you use energy and water.** [CLICK HERE TO ACCESS SMARTHUB.](#)

With Usage Explorer, you can track daily usage and see how weather and seasonal changes affect consumption. With Usage Comparison, you can compare usage over time to identify trends. And with Billing History, you can quickly access past bills anytime you need them.

SmartHub helps you stay informed, in control, and confident about your utility usage.

Log in to SmartHub to explore Usage Explorer, Usage Comparison, and Billing History.



## Stay Connected on Social Media

Follow Starkville Utilities for timely updates, energy-saving tips, and important community information.

FACEBOOK



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INSTAGRAM



NEXTDOOR

